

# Canon iP110 Series Printer

## Turning on the printer

1. Open the rear tray cover.

The paper output slot cover opens automatically.



2. Press the **ON** button to turn on the printer.

The **POWER** lamp flashes and then remains lit.



### ▶▶ Note

- It may take a while for the printer to start printing immediately after you turn on the printer.
- If the **Alarm** lamp flashes, see If an Error Occurs.

## Turning off the printer

1. Press the **ON** button to turn off the printer.

When the **POWER** lamp stops flashing, the printer is turned off.



### Important

- When you unplug the power cord after turning off the printer, be sure to confirm that the **POWER** lamp is off.
- If you stand the printer up or carry the printer before the **POWER** lamp goes off, this may cause the ink to leak or the printer to break.

### Note

- It may take up to 40 seconds until the power is turned off.
- You can set the printer to automatically turn off when no print jobs are sent to the printer for a certain interval. This is the default setting.

## Carrying the Printer

Exercise sufficient care when carrying the printer.

When you remove the power cord, carry the printer, or stand it up, check that the **POWER** lamp is off.

### »» Important

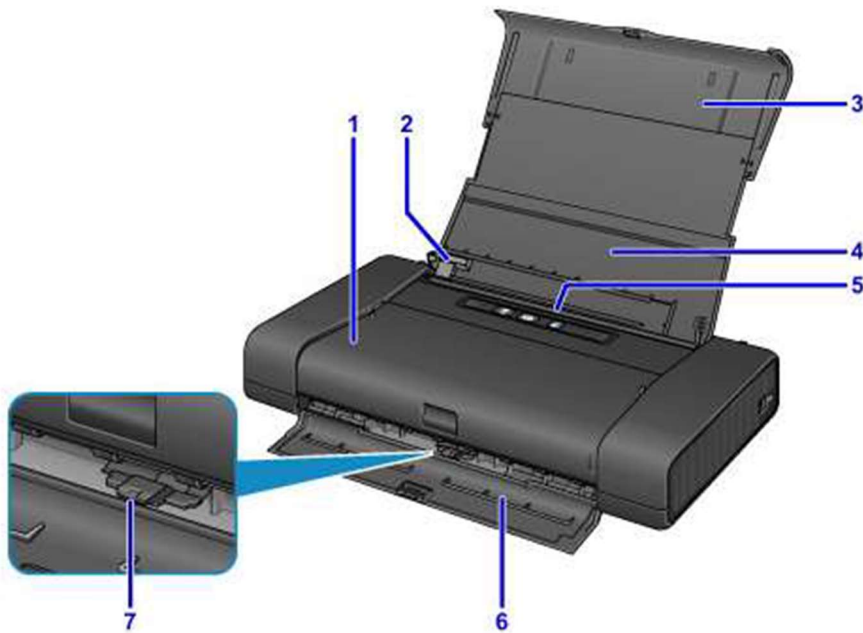
- If you repeatedly remove the power cord, carry the printer, or stand it up while the **POWER** lamp is on or flashing, this may cause the ink to leak or the printer to break. (The same problem is caused even if you use the optional portable kit.) For details on turning off the printer, see Turning off the printer.
- When carrying the printer, be careful not to shock the printer, to subject it to strong vibrations, to place it in the heat, or to put a heavy thing on it. This causes the printer to break or the ink to leak.

### »» Note

- Pack the printer carefully when carrying.
- X-ray and any other baggage inspection devices have no adverse effect on this printer.

## Printer Components

### Front View



**(1) print head cover**

Open to replace an ink tank or remove jammed paper inside the printer.

**(2) paper guide**

Align with the left side of the paper stack.

**(3) paper support**

Pull out fully to support paper loaded on the rear tray.

**(4) rear tray cover**

Open to load paper in the rear tray.

**(5) rear tray**

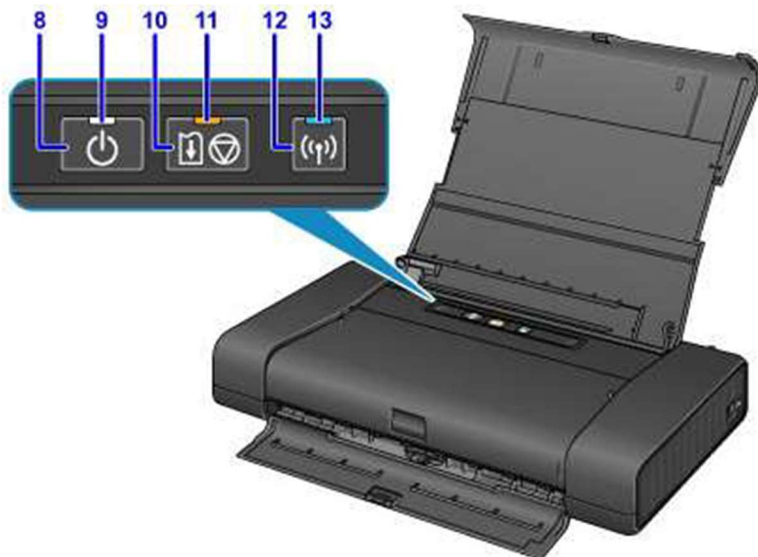
Load paper here. Two or more sheets of the same size and type of paper can be loaded at the same time and fed automatically one sheet at a time.

**(6) paper output slot  
cover**

Printed paper is ejected.

**(7) paper thickness lever**

Switches the clearance between the print head and the loaded paper to match the media type. Set to the left when printing on envelopes. Set to the right when printing on paper other than envelopes.



\* All lamps are shown lit in the above figure for explanatory purposes .

- (8) ON button – Turns the power on or off
- (9) POWER lamp – Lights after flashing when the power is turned on
- (10) RESUME/CANCEL button - Cancels a print job in progress. Holding this button down lets you select maintenance options or printer settings.
- (11) ALARM LAMP - Lights or flashes when an error occurs. When performing printer maintenance or printer settings, options can be selected according to the number of flashes. **See Printer Troubleshooting p. 6-7.**
- (12) Wi-Fi button - Hold down to automatically set up the wireless LAN connection.
- (13) Wi-Fi lamp - Lights or flashes to indicate the wireless LAN status.

## Side View



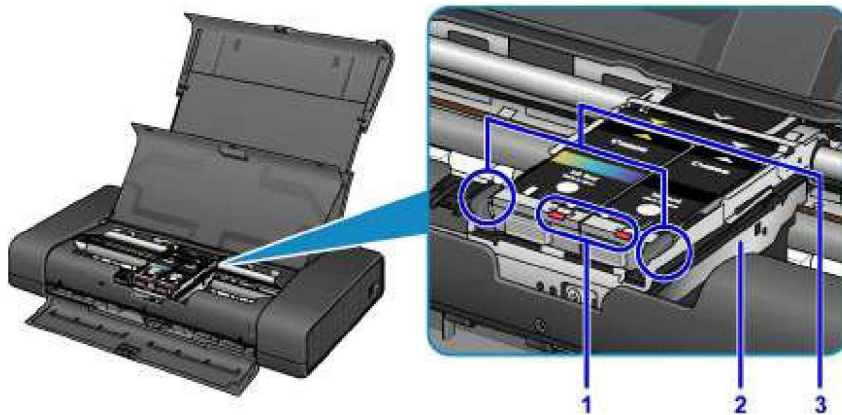
(1) AC adapter connector  
Plug in the supplied universal AC adapter plug here.

(2) USB port  
Plug in the USB cable to connect the printer with a computer.

### > Important

- Do not touch the metal casing.
- Do not plug in or unplug the USB cable while printing.

## Inside View



(1) ink lamps  
Lights or flashes to indicate the ink tank status.

(2) print head holder  
Install the print head here.

(3) print head lock lever  
Locks the print head into place.

See *Replacing an ink tank* p. 9

## Printer Troubleshooting

You can check the status of the printer by the POWER and Alarm lamps.

- POWER lamp is off: The power is off.
- POWER lamp lights: The printer is ready to print.
- POWER lamp flashes: The printer is getting ready to print, or printing is in progress.
- Alarm lamp flashes: An error has occurred and the printer is not ready to print.
- POWER lamp flashes and Alarm lamp flashes alternately: An error that requires contacting the service center may have occurred.

When an error occurs in printing, such as a paper jam or empty ink cartridge, the orange light on the Alarm lamp will flash. The table on the next page will guide you through troubleshooting some basic printer issues.



Figure 1

If, after taking appropriate action, the printer is still not working, contact your Case Manager to forward a request for a new printer.

**Please note that the printer may make noise when it is turned on. Allow a few minutes for it to boot up and it should print quietly and without issues. If the noise persists or is uncharacteristically loud, notify the Case Manager.**

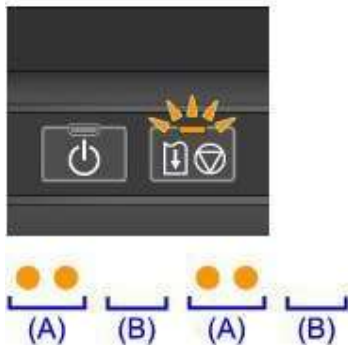
## If an Error Occurs

When an error occurs in printing such as the printer is out of paper or paper is jammed, a troubleshooting message is displayed automatically. Take the appropriate action described in the message.

When an error occurs, the **Alarm** lamp flashes and a Support Code (error number) is displayed on the computer screen. For some errors, the **POWER** lamp and the **Alarm** lamp flashes alternately. Check the status of the lamps and the message, then take the appropriate action to resolve the error.

### Support Code Corresponding to the Number of Flashes of the Alarm Lamp

Example of 2 times flashing:

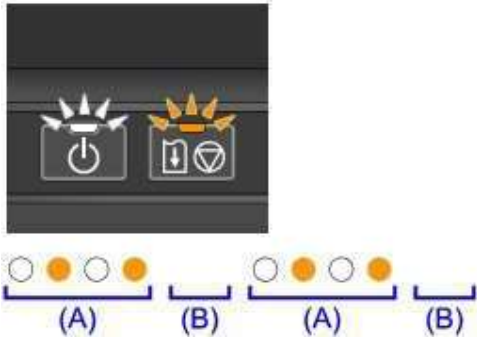


(A) Flashes (B) Goes off

Number of flashes	Cause	Support Code
2 flashes	There is no paper in the rear tray.	1000
	The paper size in the print settings and the size of the loaded paper do not match.	2100, 2101
3 flashes	Paper is jammed in the paper output slot or in the rear tray.	1300
4 flashes	If the lamp on the ink tank is flashing, ink may have run out.	1600
	The ink tank is not installed.	1660
	The print head lock lever is not locked or an ink tank is installed improperly.	1687
5 flashes	The print head may be damaged.	1401, 1403, 1405
7 flashes	More than one ink tank of the same color is installed (the lamp on the ink tank flashes.).	1681
8 flashes	The ink absorber is almost full.	1700, 1701
11 flashes	Automatic Print Head Alignment failed.	2500
	Cannot perform printing with the current ink setting.	4103
12 flashes	Battery has exhausted.	1810
15 flashes	The ink tank cannot be recognized.	1410, 1411
17 flashes	The ink has run out. (The lamp on the ink tank flashes.)	1688
18 flashes	The remaining ink level cannot be correctly detected.	1689
21 flashes	The printer cannot detect the paper size.	2103

## Support Code Corresponding to the Number of Alternate Flashes of the POWER Lamp and the Alarm Lamp

Example of 2 times flashing:



(A) Flashes

(B) Goes off

Number of flashes	Cause	Support Code
2 flashes	Printer error has occurred.	<a href="#">5100</a>
7 flashes	Printer error has occurred.	<a href="#">5B00</a> , <a href="#">5B01</a>
10 flashes	An error requiring you to contact the service center has occurred.	<a href="#">B201</a> , <a href="#">B202</a> , <a href="#">B203</a> , <a href="#">B204</a>



## Replacing an Ink Tank

When remaining ink cautions or errors occur, the Alarm lamp will flash to inform you of the error. Count the number of flashes and take appropriate action. When you need to replace an ink tank, follow the steps below.

1. Make sure that the power is turned on.
2. Open the print head cover.
3. Remove the ink tank with the lamp flashing fast. (*Do not touch other parts besides the ink tanks*). Push the tab and lift the ink to remove.
4. Do not remove both ink tanks at the same time. Be sure to replace ink tanks one by one when replacing both ink tanks.



5. Remove the new ink from its packaging, then remove the protective cap from the bottom of the ink tank.
6. Insert the front end of the ink tank into the print head at a slant.
7. Press the ink tank until it snaps firmly into place. You should hear a click ensuring that it has been secured.
8. Make sure that the ink lamp lights up.
9. Close the print head cover

**For other hardware or system-related issues, contact your Case Manager as soon as possible.**